

GENERAL CUSTOMER SERVICES TARIFF

GALLATIN RIVER
COMMUNICATIONS L.L.C.

ILL. C.C.# 1
Section 1
Original Sheet 2

SERVICE DEFINITIONS

ACCESS LINE - A telephone Facility that permits access to and from both the Customer's Premises and the telephone Exchange or serving Central Office.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a Customer's telephone number in addition to that which they are entitled in connection with their regular service.

ALTERNATE LOCAL EXCHANGE COMPANY (ALEC) - A certificated local service provider that provides Switched Local Exchange telecommunications services, and operates within the State of Illinois under the Illinois Public Utilities Act. An ALEC must be regulated by the Illinois Commerce Commission. Resale occurs when an ALEC subscribes to a telecommunication service offered in this tariff for the purpose of selling such service to its ALEC Customers.

APPLICANT - A Person who applies for telecommunications service. Includes Persons seeking reconnection of their service after Company-initiated Termination.

APPLICATION - A request made orally or in writing for telephone service.

ASYNCHRONOUS - A method of transmission in which information is sent with each character (byte) providing synchronization via start and stop Bits.

BASIC RATE INTERFACE ISDN - A digital Exchange Access Line used to provide combined Exchange telephone and data services to Residence or Business Customers on a single Access Line.

BIT - Denotes the smallest unit of information in the binary system of notation.

BUILDING - A structure under one roof that can, by itself, fulfill the requirements of a business or residence establishment, or both; or two or more structures connected by enclosed passageways (overhead bridges, subways, or at ground level) or common basements that permit access from one Building to the other, suitable for the routing, placing, and proper protection of inside cable and wire type Facilities. In no case can conduit be considered an enclosed passageway.

BUSINESS EXCHANGE ACCESS LINE - An Exchange Access Line used to provide Exchange telephone service to Business Customers and which is not connected to a PBX Service, Call Distribution System, or equipment of similar types provided by the Customer.

OFFICIAL FILE

ILL. C. C. # 01-0427
Essex 9

ESSEX EXHBIT NO. 9

ISSUED: October 27, 1998
BY: James D. Ogg
Executive Vice President
Galesburg, Illinois

EFFECTIVE: November 1, 1998
Pursuant to the Order of the
Illinois Commerce Commission in
Docket No. 98-0321, Dated October 21, 1998

GENERAL CUSTOMER SERVICES TARIFF

GALLATIN RIVER
COMMUNICATIONS L.L.C.

ILL. C.C.# 1
Section 1
Original Sheet 4

SERVICE DEFINITIONS

COMMUNICATIONS SYSTEMS - As used in connection with telephone Exchange Service, WATS, long distance telecommunications, Dataphone digital service and telecommunications Channel service, denotes Channels and other Facilities which are capable, when not connected to such services, of two-way communications between Customer-provided terminal equipment or between Company stations. As used in connection with Communications Systems provided by an Other Common Carrier, denotes Channels and other Facilities furnished by the Other Common Carrier for Private Line services as such carrier is authorized by the Federal Communications Commission to provide.

COMPANY - Gallatin River Communications L.L.C.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of Customer-provided Facilities with the Facilities of the Company; or Facilities of the Company with other Facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership, or individual; owning or operating one or more Exchanges and with which communications services are inter-exchanged.

CONSTRUCTION CHARGE - A separate Nonrecurring Charge made for the construction of Facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

CONTINUOUS PROPERTY - A plot of ground, together with any Buildings thereon, occupied by the Customer that is not separated by public thoroughfares or by property occupied by others.

CONTRACT - The agreement between a Customer and the Company under which service and Facilities are furnished in accordance with the applicable provisions of the Tariffs.

COST - Includes labor and materials, and the appropriate amounts to cover the Company's general operating and administrative expenses.

CREDIT CARD MESSAGE - A Toll Message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

CUSTOMER - The individual, partnership, association, or corporation which contracts for telephone service is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER OWNED PAY TELEPHONE ACCESS LINE - An Exchange Access Line associated with Customer Owned Pay Telephone Service.

ISSUED: October 27, 1998
BY: James D. Ogg
Executive Vice President
Galesburg, Illinois

EFFECTIVE: November 1, 1998
Pursuant to the Order of the
Illinois Commerce Commission in
Docket No. 98-0321, Dated October 21, 1998

GENERAL CUSTOMER SERVICES TARIFF

GALLATIN RIVER
COMMUNICATIONS L.L.C.

ILL. C.C.# 1
Section 1
Original Sheet 6

SERVICE DEFINITIONS

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the Exchange Area, which usually embraces a city, town, or village, and its environs. It may contain one or more Central Offices together with the associated plant, equipment and Facilities used in furnishing communication service within that area. The Exchange boundary area is as shown on the Exchange Boundary maps filed with the Commission.

EXCHANGE ACCESS LINE - A Central Office Line, which provides access to the Exchange telephone network for local and long distance telephone service. Exchange Access Lines include: Basic Rate Interface ISDN, Business Exchange Access Line, Business Key/Data Access Line, Customer Owned Pay Telephone Access Line (COPTS), PBX DID Trunk, PBX Trunk, Residence Exchange Access Line, and Payphone Line Service (PLS).

EXCHANGE AREA - The area within which the telephone company furnishes complete telephone service from one specific Exchange at the Exchange rates applicable within that area.

EXCHANGE LINE - Any Circuit connecting an Exchange station with a Central Office.

EXCHANGE SERVICE - The furnishing of Facilities for telephone communication within an Exchange Area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs. Exchange Facilities are used to establish and maintain connection between an Exchange station and the other telephone plant and Facilities in connection with long distance calls.

FACILITIES - Includes, in the aggregate or otherwise, but is not limited to, the following:

Channels	lines
apparatus	devices
equipment	accessories
communication paths	systems

Facilities which are provided by the Company and utilized by it in the furnishing of telecommunications services, or which are provided by a Customer and used for telecommunications purposes.

FLAT RATE SERVICE - Unlimited calling privileges to a specified area furnished at a fixed periodic charge.

ISSUED: October 27, 1998
BY: James D. Ogg
Executive Vice President
Galesburg, Illinois

EFFECTIVE: November 1, 1998
Pursuant to the Order of the
Illinois Commerce Commission in
Docket No. 98-0321, Dated October 21, 1998

GENERAL CUSTOMER SERVICES TARIFF

GALLATIN RIVER
COMMUNICATIONS L.L.C.

ILL. C.C.# 1
Section 1
Original Sheet 7

SERVICE DEFINITIONS

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a Central Office Line connecting a Customer with a foreign Central Office, from the common boundary line to the Customer's station, for which a monthly charge is made in addition to the base rate for Exchange Service.

FOREIGN EXCHANGE SERVICE - Telephone Exchange Service furnished through any Central Office of an Exchange other than the Exchange that, regularly serves the area in which the Customer is located.

FROZEN SERVICE - A discontinued service offering that is not made available to additional Customers and is limited to existing Customers. The existing Customers may continue subscribing to such service so long as the service is continuous. In the event the Frozen Service offering is terminated by disconnection, by changing to a different Class of Service, or by changing to another address, such service will not be re-established.

GRANDFATHERED COMMUNICATIONS SYSTEMS - Customer-provided Communications Systems (including equipment, Premises wiring, and protective circuitry, if any) connected at the Customer's Premises, in accordance with any telephone company's Tariffs, considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems are connected to the telecommunications network prior to January 1, 1980, and are of a type of system which was directly connected (i.e., without telephone company provided connections arrangement) to the telecommunications network as of June 1, 1978.

GRANDFATHERED CONNECTIONS OF COMMUNICATIONS SYSTEMS - Connections via telephone company provided Communications Systems (including their equipment and Premises wiring) at the Customer's Premises, in accordance with any telephone company's Tariffs, considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network are made via telephone provided Connecting Arrangements and are of a type of Connecting Arrangement connected to the telecommunications network as of June 1, 1978.

GRANDFATHERED TERMINAL EQUIPMENT - Customer-provided terminal equipment (including protective circuitry, if any) connected at the Customer's Premises, in accordance with any telephone company's Tariffs, considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e., without telephone company provided Connecting Arrangements) to the telecommunications network as of October 17, 1977.

ISSUED: October 27, 1998
BY: James D. Ogg
Executive Vice President
Galesburg, Illinois

EFFECTIVE: November 1, 1998
Pursuant to the Order of the
Illinois Commerce Commission in
Docket No. 98-0321, Dated October 21, 1998